

A joint venture between DHA Lahore and BRDB Malaysia.

# DEFENCE RAYA

DEFENCE RAYA GOLF & COUNTRY CLUB

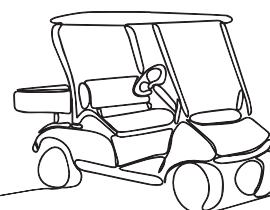
## Rules and Regulations Handbook 2025-2026

[www.drgcc.com](http://www.drgcc.com)



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# OVERVIEW OF THE CLUB

Defence Raya Golf & Country Club, a prestigious joint venture between DHA Lahore and BRDB Malaysia, was established as a symbol of luxury and excellence in Pakistan. Situated in the heart of DHA Lahore, the club offers world-class facilities, including an 18-hole international standard championship golf course designed by Nelson & Haworth. Since its inception, Defence Raya has set new standards in leisure and residential living, blending modern architecture with the serene beauty of lush green landscapes. The club is not only a haven for golf enthusiasts but also a premier destination for fine dining, fitness and social gatherings.

## Mission

Defence Raya Golf and Country Club's mission is to provide an exceptional and inclusive environment where members can enjoy world-class golf, recreational and social experiences. DRGCC is committed to deliver outstanding service, fostering a sense of community and promoting a healthy and active lifestyle.

## Vision

DRGCC's vision is to be the premier golf and country club in the region, renowned for its unparalleled facilities, innovative programs and dedication to excellence. DRGCC aspires to create a welcoming and vibrant community that enriches the lives of its members and sets the standard for luxury and hospitality.

## Welcome!

DRGCC is delighted to have you as a member of its prestigious community. DRGCC strives to provide an exceptional experience, combining world-class facilities with unparalleled service. Whether you're here to enjoy a round of golf, relax with friends, or participate in any of the exclusive events, DRGCC hopes you find your time here enjoyable and rewarding.

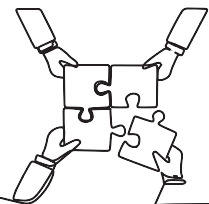
Thank you for being a part of DRGCC!

Best regards,  
Management



# POLICIES AND GUIDELINES

- ✓ Members must comply with staff requests regarding club operations and safety.
- ✓ Photography and videography by DRGCC are allowed; members may only photograph themselves, their families, and facilities (until or unless stated otherwise).
- ✓ Mobile phones must be kept on silent. Cell phone use is limited to specific areas.
- ✓ Zero-tolerance for violence; disrespectful behavior is not tolerated. Rights of admission are reserved.
- ✓ Instruction/lessons require authorization from staff.
- ✓ Only food/beverages purchased at the club may be consumed on club property.
- ✓ Donning must be done in changing rooms only and spare clothing must be kept in the lockers; disrobing in public areas is prohibited.
- ✓ Smoking, including vaping, is restricted to designated areas.
- ✓ Any member found breaking Pakistan Penal Code will be held responsible as per law. PDAs and amorous behaviour is strictly prohibited.
- ✓ During peak time at restaurants/sport facilities/golf course, first come, first served policy will be applicable.
- ✓ Pets are not allowed on the club premises.
- ✓ Maids/drivers/personal servants are only allowed in a designated area, if found anywhere else, they will be asked to leave.
- ✓ Unauthorized activities like skateboarding and biking are prohibited.
- ✓ Members should respect personal space of other members and staff. Unwanted advances of any type will constitute as harassment resulting in disciplinary action being taken.
- ✓ DRGCC may ask anyone to vacate the premises if necessary.
- ✓ A lost and found claim can only be made within a 90 days period, the club is not responsible for stolen items.
- ✓ Participation is at members' and guests' own risk.
- ✓ Fees, schedules and access may be adjusted without refunds. No refunds policy enforced.
- ✓ DRGCC may use members' and guests' photos/videos for promotional purposes.
- ✓ Members are responsible for their own and their guests' conduct.
- ✓ Members are liable for damages caused by themselves or guests.
- ✓ DRGCC applies fertilizers and pesticides regularly on the golf course, allergic members are advised to take necessary precautions.
- ✓ Children under 14 must be accompanied by an adult. Accompanying adults will be held responsible for unruly behaviour of children including but not limited to running, bullying, tantrums, refusing to obey DRGCC rules among other things.
- ✓ Any dispute by a member shall be reported within sixty days of its occurrence.
- ✓ Legally adopted children are included in family membership. To add an adopted child, the following requirements must be met: provide the child's NADRA-issued registration number, showing the guardian's name. Submit the legal guardian certificate or the adoption certificate from the Child Protection & Welfare Court. Provide an undertaking from the guardian to notify DRGCC immediately of any change in the child's guardianship status.



# DRESS CODE POLICY

Members and their guests must adhere to the DRGCC dress code, reflecting the values of golf club and the cultural norms of Pakistani society. Proper golf attire is the minimum standard in all areas, including the clubhouse, golf course and driving range. Members are responsible for ensuring their guests comply with the dress code. For guidance, members and guests should observe the following minimum requirements or consult DRGCC management.

## Prohibited attire at DRGCC:

- ✓ Exercise or fitness clothing, sweatpants, yoga pants and gym shorts are not permitted unless using the gym.
- ✓ Pool wear and tennis shorts are restricted to the designated areas.
- ✓ Clothing with offensive logos, emblems, slogans, or camouflage (unless event-specific) is not allowed.
- ✓ Worn-out, torn, or stained clothing is strictly prohibited.
- ✓ Hats, caps and visors are not allowed in the clubhouse, unless or until worn for sporting activities or health issues.
- ✓ Hooded sweatshirts, unless event-specific, are not permitted.
- ✓ Denim with holes, rips, or distressed and frayed finishes are not allowed.
- ✓ Any attire related to religious/political associations and LGBT+ is strictly prohibited.

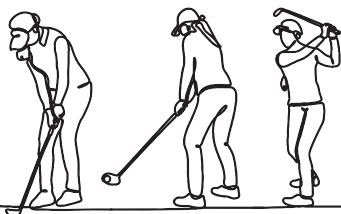
## For Men:

- ✓ Cargo pants or shorts with external patch pockets are not permitted.
- ✓ Shorts with oversized external pockets are prohibited.

## For Women:

- ✓ Modest and appropriate golf attire is required. Skirts, slacks, or shorts should be no shorter than 6 inches above the ankle.
- ✓ Leggings may only be worn under skirts, shorts or golf dresses.
- ✓ Sleeveless shirts are permitted if they are part of Shalwar Kameez (tank tops/camisoles & similar are not permitted).
- ✓ Casual wear such as halter or tube tops, narrow racer-back tops, or midriff-revealing clothing is not permitted (sarees can be worn).

If in doubt about the dress code, members and guests should seek guidance from the DRGCC management. DRGCC reserves the right to enforce the dress code to maintain a respectful and appropriate environment for all.



# EVENTS AND RETAIL FACILITIES



Events and  
Functions

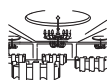


Members  
Non Members



5  
Retail Shops

Designated Person	E-Mail	Contact Number
Banquet and Corporate Sales Manager	banquetsalesmanager@drgcc.com coordinatorevents@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 2006)



The Venue

Pillar Less Hall | 350 to 700 Persons | 06:30 to 22:00 | 7 Days



Level One

Golf Course View | Up To 100 Persons | 06:30 to 22:00 | 7 Days



Champions Hall

Golf Course View | Up To 70 Persons | 06:30 to 22:00 | 7 Days



Board Room

Courtyard View | Up To 18 Persons | 06:30 to 22:00 | 7 Days



Huddle Rooms

Courtyard View | Up To 8 Persons | 06:30 to 22:00 | 7 Days



Asavir

Diamond & Gold Jewellery | 14:00 to 21:00 | 7 Days



GNC

Protein Powders | 08:30 to 21:30 | 7 Days



Aguila

Sports Wear | 08:30 to 21:30 | 7 Days



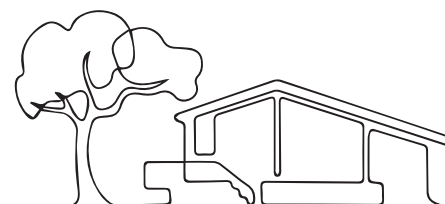
Splitends

One Salon for Males and One Salon for Females | 11:00 to 19:00 | 7 Days



Pro Shop

Imported Goods | 08:30 to 18:00 | 7 Days



# SPORT AND RECREATION



6:30 to 22:30



Open 7 Days  
a Week



Separate  
Facilities for  
Men and Women

Designated Person	E-Mail	Contact Number
Assistant Secretary Sports	sports@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 6002)

**Dress Code:** Proper sports attire required. No golf or hard-soled shoes, jeans, sandals, or high heels allowed. Non-marking shoes for squash; swimwear with caps for long hair.

**Access:** Members, spouses, and children (as per membership rules) can use facilities free of charge; coaching incurs fees. Guests allowed Monday to Thursday with paid guest charges.

**Conduct:** Maintain decorum—no littering, loud noises, or disruptive behavior. Treat staff respectfully; they are there to assist, not serve.

**Safety:** Personal equipment required; consult coaches before intense exercise. Lock up valuables; DRGCC is not responsible for loss/damage.

**Hygiene:** Towels provided; return after use. Shower before pool entry; conserve water.

**Photography:** Prohibited if it invades privacy, especially in the pool area. Selfies can be taken, provided privacy of others is respected.

**Supervision:** Children and those with disabilities need adult supervision. Male and female-specific areas must be respected.

**Medical Concerns:** Members with contagious conditions must refrain from using facilities without clearance.

**Suggestions/Complaints:** Register available at reception.

**Gymnasiums:** Under 16s require parental supervision and approval. Return equipment after use. Use deodorant for comfort.

**Swimming Pool:** Swimming cap mandatory for long hair. Under 10s require supervision; separate pools for toddlers. No shoes/slippers beyond designated areas.

**Sauna/Steam Rooms:** Use for 10-15 mins; avoid if medically advised. No electronic devices allowed. Temperature will always be managed by the sports department, unless or until stated otherwise.

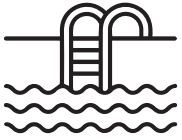
**Kid Zone:** For ages 3-12. Parental liability form required. Shoes not allowed in play area.

**Cards Room:** Under 18s require supervision. No office work permitted.



\* Detailed SOPs of every sport are available at the reception, they can also be downloaded from the website.

**RIGHTS OF ADMISSION ARE RESERVED.**



Gender Segregated Swimming Pools | 30 Males, 20 Females | 06:30 to 22:30



Table Tennis Room | 2 Players | 06:30 to 22:30



Three Tennis Courts | Up To 12 Players | 06:30 to 22:30



Two Squash Courts | Up To 4 Players | 06:30 to 22:30



Snooker Room | Up To 4 Players | 06:30 to 22:30



Cards Room | Up To 20 People | 06:30 to 22:30



Kid Zone | Up To 25 Children | 06:30 to 22:30



Gender Segregated Gyms | 45 Males, 20 Females | 06:30 to 22:30



Gender Segregated Sauna and Steam Rooms | Up To 7 Persons in Each | 06:30 to 22:30



Two Jogging Tracks | 1 KM + 2 KMS | Dusk to Club Closure (Closed During Night Golf)



# DINING AND SOCIALISING



7:30 to 22:30



10 Options



Approximately  
Seating for  
600 People

Designated Person	E-Mail	Contact Number
Food and Beverage Manager	theplace@drgcc.com familylounge@drgcc.com golfcomplex@drgcc.com sugaranddough@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 2001)



Family Lounge

Tea/Coffee/Snacks | 35 Persons | 07:00 to 22:30 | 7 Days | Informal Dress Code



The Place

Buffet/A'la Carte | 175 Persons | 07:00 to 22:30 | 7 Days | Informal Dress Code



Sugar and Dough

Coffee Shop | 50 Persons | 07:00 to 22:30 | 7 Days | Informal Dress Code



Cigar Lounge(s)

Smoking Lounge(s) | 45 Persons | 07:00 to 22:30 | 7 Days | Informal Dress Code



Roof View Garden  
(Seasonal)

Hotpot & Seafood Grill | 75 Persons | 19:00 to 22:30 | 7 Days | Informal Dress Code



The Roof  
(Seasonal)

Takht e Lahore | 200 Persons | 19:00 to 22:30 | 7 Days | Informal Dress Code



Golfer's Lounge

Tea/Coffee/Snacks | 35 Persons | 07:00 to 22:30 | 7 Days | Informal Dress Code



Slice Juice Bar

Juice Shop | 07:00 to 22:30 | 7 Days



Flavours

Homemade Ice Cream | 07:00 to 22:30 | 7 Days

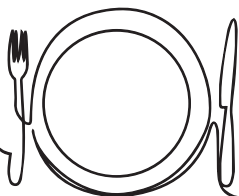


Takeaway

Gate 2 | 12:00 to 22:00

- \* Only ironed Shalwar Kameez is allowed.
- \* Peshawari Chappal is allowed but no sandals.
- \* T-shirts are allowed with no offensive/political/religious logos/connnotations.
- \* No shabbily dressed person may enter a restaurant.
- \* Menus can be downloaded from the website.

**RIGHTS OF ADMISSION ARE RESERVED.**



# PROMOTIONS & COMMUNICATIONS



Designated Person	E-Mail	Contact Number
Promotion and Communication Manager	<a href="mailto:promotions@drgcc.com">promotions@drgcc.com</a>	0092 - 42 - 111 - 800 - 100 (Ext: 1101)

## Club Communication:

**Official WhatsApp Channel:** Stay updated with real-time notifications and announcements from DRGCC.

**Social Media:** Follow us on Facebook and Instagram for news, events, and updates.

**Website:** Visit our official website for comprehensive information about club facilities, rules and services.

**YouTube:** Access detailed project information and videos on our official YouTube channel.

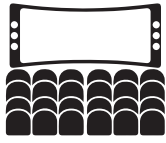
**Raya Pulse Magazine:** Our monthly magazine, "Raya Pulse," is distributed to all members, featuring club news, events and more.

**Feedback:** Members are requested to provide their valuable suggestions/comments on the above e-mail.

## Promotions:

- ✓ DRGCC's Promotions & Communications department reserves the exclusive rights for photography & videography within its premises.
- ✓ Drone usage by members is prohibited.
- ✓ Members and non-members may conduct wedding photography/videography with permission and a payment.
- ✓ Members and non-members may place kiosks/stalls/displays of branded products/services with permission and a payment.
- ✓ All advertising and branding within DRGCC is under the domain of P&C department.

# CINEMA



109  
Seats



13:00 to 01:00



Local and  
International  
Movies

Designated Person	E-Mail	Contact Number
Reservation Officer	support@cinestar.com.pk	0092 - 42 - 111 - 800 - 100 (Ext: 1112) 0092 - 42 - 37338502

**Access and Eligibility:** CineStar Cinema is open to both members of Defence Raya Golf and Country Club and non-members. Members are eligible for discounted ticket prices.

**Cinema Etiquette:** Patrons are expected to maintain a respectful and quiet atmosphere during screenings. Mobile phones should be set to silent, and talking during the movie should be kept to a minimum. Consumption of outside food and beverages is prohibited inside the cinema. CineStar offers a variety of snacks and drinks for purchase at the concession stand. Patrons are required to dispose of their trash in the provided bins to help maintain cleanliness within the cinema.

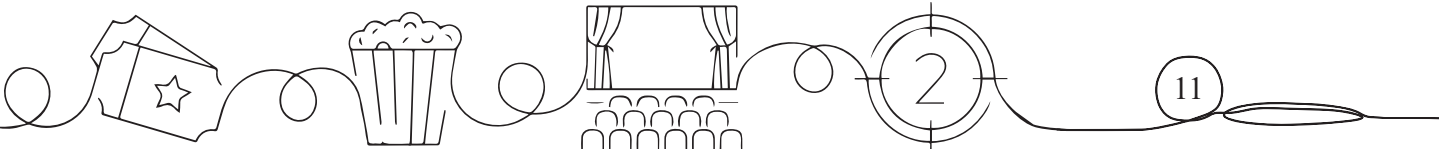
**Seating and Access:** All seats are allocated at the time of ticket purchase. Patrons should sit in their assigned seats and avoid shifting seats unless authorized by cinema staff. Latecomers may be seated at the discretion of the cinema staff to minimize disruption to other viewers.

**Safety and Security:** For the safety of all patrons, bags and personal items may be subject to inspection upon entry. In case of emergency (fire, evacuation), patrons should follow the instructions provided by the cinema staff and calmly proceed to the nearest exit. The cinema is equipped with CCTV for security purposes. Any suspicious activity should be reported to staff immediately.

**Customer Conduct:** All patrons are expected to treat CineStar staff and fellow moviegoers with respect. Any form of harassment or disruptive behavior will not be tolerated and may result in removal from the premises without a refund. Smoking and vaping are strictly prohibited within the cinema premises. Designated smoking areas are available outside the cinema.

**Complaint Resolution:** Any complaints regarding movie quality, seating issues, or service should be directed to the cinema manager, who will address the concern promptly. Feedback can also be provided through the club's customer service channels or the CineStar website for further review.

**Lost and Found:** Patrons are responsible for their personal belongings. CineStar is not liable for any lost or stolen items.



# LAUNDRY (BUBBLES)



08:00 to 17:00



Open 7 Days



Open to  
Everyone

Designated Person	E-Mail	Contact Number
Assistant Laundry Manager	bubbles@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 1303)

**Access and Eligibility:** Bubbles Laundry Shop is open to both members of Defence Raya Golf and Country Club and non-members.

**Timing:** Customers are required to drop off their laundry during operating hours (08:00 to 17:00).

**Handling and Care Instructions:** Customers must provide any special instructions regarding the handling of delicate or sensitive fabrics. Bubbles Laundry Shop will adhere to care labels on garments to prevent damage. However, the shop is not liable for any issues arising from incorrect or incomplete care labels. Any pre-existing stains, damages, or issues will be noted and communicated to the customer before processing.

**Payment Terms:** Payment is due at the time of pick-up unless the customer has opted for a monthly billing system (available to members only).

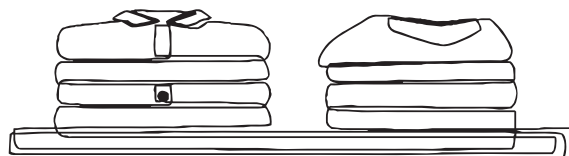
**Refunds and Compensation:** In the event of damage to an item due to negligence on the part of Bubbles Laundry Shop, compensation will be provided as per the shop's damage policy. Refunds for services will be issued only in cases of significant service failure and are subject to management approval.

**Customer Conduct:** Customers are expected to treat staff and other patrons with respect and courtesy. Any abusive or inappropriate behavior towards staff or other customers will not be tolerated and may result in refusal of service.

**Complaint Resolution:** Any complaints or concerns should be directed to the manager, who will address the issue promptly. Customers can also provide feedback via email.

**Safety and Hygiene:** All laundry items must be bagged securely before drop-off to maintain hygiene standards. The shop adheres to strict hygiene protocols, including regular cleaning of surfaces and equipment.

**Loss or Damage Policy:** While every effort is made to ensure the safe handling of garments, Bubbles Laundry Shop is not responsible for any loss or damage caused by factors beyond its control (e.g., faulty zippers, buttons, or fragile fabrics). Compensation for lost or damaged items will be handled on a case-by-case basis, with proof of original purchase value required.



# THE GOLF COURSE



**Operational from  
Dawn till Dusk**



**18 Hole  
International Standard  
Championship Golf Course**



**Open  
Throughout  
the Year**

Designated Person	E-Mail	Contact Number
Golf Operations Manager	<a href="mailto:golf@drgcc.com">golf@drgcc.com</a>	0092 - 42 - 111 - 800 - 100 (Ext: 1006)

## Rules:

**Dress Code:** (Gentlemen) Collared, tucked-in t-shirts; trousers/appropriate shorts. No denim, jeans, or beach shorts. (Ladies) Collared, tucked-in t-shirts; trousers, golf pants, or ankle-length skirts. Shalwar Kameez is permitted. (Footwear) Golf shoes required on the course; sports shoes allowed at the driving range.

**Dos:** Register before playing and tee off from designated areas. Maintain decorum, no loud noises or abusive language. Submit signed scorecards after play. Stop play immediately upon hearing the siren.

**Don'ts:** Don't drive golf carts in prohibited areas or use another member's name. Don't tee off while players ahead are within range. Outside caddies are only allowed on Saturday, Sunday and public holidays. Respect other players, no throwing clubs or causing course damage.

**Infringements :** Violations of rules will result in disciplinary action. Penalties apply for neglecting to replace divots, repair pitch marks, or rake bunkers.

**Caddies:** Only club caddies are allowed. Caddies are assigned on a first-come, first-served basis. Choice caddies can only be booked through the caddie-master. Fees apply based on the number of holes played.

**Golf Carts:** Members are responsible for any damage. Carts are for course use only and limited to two golfers with bags. Children under 16 are not allowed to drive.

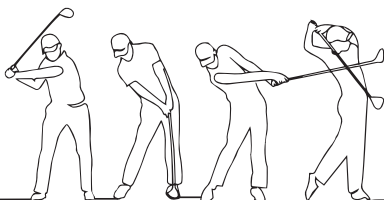
**Driving Range:** One player per bay. Practice on mats only. Coaching is permitted only by club professionals.

**Rain Credit Policy:** Rain credits issued based on holes played; valid for three months.

**Simulator:** Open to all; handicap verification required. Max 4 players for 2 hours.

## Refreshments:

**Midway Huts:** Two midway huts are strategically located as comfort stations where golfers can get light snacks and refreshments during their round.



*\* Detailed SOPs of golf are available at the reception.*  
**RIGHTS OF ADMISSION ARE RESERVED.**

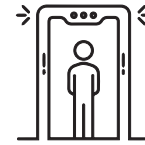
# SAFETY AND SECURITY



24 Hours  
Security



CCTV  
Coverage



Scanners

Designated Person	E-Mail	Contact Number
Deputy Secretary	security@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 1002)

**RIGHTS OF ADMISSION RESERVED:** Just as the Latin legal maxim *visa ad portum* reflects the principle that a visa does not guarantee entry into a country but merely allows the bearer to travel to a port of entry. Similarly, membership of DRGCC doesn't guarantee entry into the country club, the management reserves the right to entry and can deny it to members it deems unfit.

Security is provided 24/7 by ex-military personnel within the club premises. However, there remains a minimal risk of mishaps, injuries, or loss of property. The club will not be held responsible for any such incidents.

To maintain a safe environment, the conduct of individuals must align with the club's socio-moral standards. Any behavior deemed disruptive or inappropriate may result in the person being denied entry or asked to leave the premises. Members are advised to store their valuables, such as mobile phones, watches, and wallets, in the provided facilities. DRGCC cannot be held liable for any loss or theft.

Private guards, whether armed or unarmed and vehicles carrying such guards are strictly prohibited from entering the country club's premises. Members must identify themselves with their membership card, vehicle sticker and provide their membership number upon request by security staff.

Photography of security personnel and official areas is prohibited. If unsure, members should always ask for clarification. For security purposes, CCTV coverage is in place, and individuals entering the premises may be recorded, photographed and have their personal details saved for later use.

Members are expected to cooperate with the security staff especially at the gates. If not driving a stickered vehicle, members must show their membership card at one of the entrance gates. Guest(s) of members must either accompany the member or a member must inform about their guest in advance and provide their relevant details. Members and guests of DRGCC are expected to interact with security staff in a respectful manner at all times. Threats, sarcasm, or insulting behavior toward security personnel will not be tolerated under any circumstances.

The rules outlined here are not exhaustive. DRGCC reserves the right to introduce new rules applicable to all members, both existing and new. In emergencies, such as fire, natural disasters, or terrorist attacks, members and guests must follow the instructions of security personnel. All vehicles, people, and luggage entering the club may be scanned for security reasons.



# FINANCIAL POLICIES



Cash  
Payments



Card  
Payments



Credit  
Facility

Designated Person	E-Mail	Contact Number
Finance Manager	subfeeinfo@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 8002)

**Credit Policy:** Credit facilities up to PKR 50,000 only are available for members in good standing. Expenditures beyond this limit must be settled in full during the cash billing cycle. Payments can be made via credit card, cheque, cash, or bank transfer.

## Payment of Subscription Fee:

**Online Payment:** Pay your bill via E-Invoicing through the link sent to your registered email address by DRGCC.

**Auto Debit:** Set up auto debit via credit/debit card (Master/Visa only) by submitting the form at the Accounts Department. Subscriptions will be automatically deducted each month.

**Bank Deposit:** Deposit your bill at any Askari Bank branch nationwide through the ACMS account.

**In-Person Payment:** Pay by cash, cross cheque, or credit/debit card at the Club.

**Cheque by Courier:** Send cross cheques via courier service.

**Online Transfer:** Transfer funds to:

**Bank:** Askari Bank

**Title:** Defence Raya Golf & Country Club

**A/C #:** 00271650510129

**IBAN:** PK14ASCM0000271650510129

After the transfer, please WhatsApp evidence to +923408402772 or email subfeeinfo@drgcc.com.

For queries, contact +92 42 3733 8501-530 or UAN: 042-111-800-100.

**Membership Reinstatement:** If terminated due to unpaid instalments, members must submit a written request for reinstatement within three months of termination. For termination due to unpaid subscription fees, the request must be made within six months. Requests made after these periods will not be accepted.



# GUEST ROOMS



Online Booking  
for Non-Members



Check In 14:00  
Check Out 12:00



29 Rooms

Designated Person	E-Mail	Contact Number
Front Office Manager	reservations@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 7001)

The guest rooms are for members of DRGCC and their guests.

Non-members can only book rooms via BOOKING.COM.

**Booking Procedures:** Bookings are on a first-come, first-served basis. A one-night deposit or credit card guarantee is required for confirmation. Bookings can be made through the Front Office Manager, reservation department, or online via **BOOKING.COM** for non-members. Rooms accommodate 2 adults and up to 2 children; additional mattresses are available at extra cost. A valid ID is required for booking. All luggage will be scanned at the entrance.

**Do's:** Members booking rooms for guests are responsible for their conduct. Guests should check the room inventory upon arrival. Any loss/damage to room items must be compensated before checkout, with courtesy and decency maintained by the staff. Guests should turn off all electric appliances when leaving the room. The management is not responsible for lost valuables; guests are advised to deposit valuables with the receptionist.

**Don'ts:** No gambling, alcohol consumption, weddings, interviews, press conferences, or political/religious meetings in rooms. No loud music, unauthorized guests, or arms and ammunition allowed. No undesirable visitors or servants, maids, and drivers are allowed to stay in the rooms.

**Miscellaneous:** Non-member overnight guests may use indoor sports facilities free of charge, except for golf, which requires payment. Submission of incorrect information or violation of rules will result in cancellation of reservations, with potential membership cancellation depending on the severity. Guests must register their car at reception.

## RIGHTS OF ADMISSION ARE RESERVED.

Non-members can only book rooms via BOOKING.COM

The housekeeping department manages lost and found. If guests forget any belongings, they should contact the front desk. No claim from a guest can be made after a 90 days period.

**Room Service:** Available 24 hours allowing guests to order food and beverages from their rooms without leaving. Any menu item can be ordered from 07:30 am till 11:30 pm, 7 days a week. From 11:30 pm till 07:30 am ready to eat meals/frozen food can be ordered.





# DISCIPLINARY POLICY



**Ignorantia Juris  
Non Excusat**



**Timely  
Decisions**



**Disciplinary  
Actions**

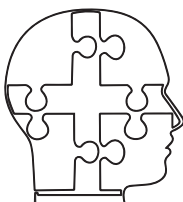
Designated Person	E-Mail	Contact Number
MPO Manager	memberships@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 4002,4003,4004,4006)

All members, dependents, family members, nominees, and guests of Defence Raya Golf & Country Club (DRGCC) must strictly adhere to the Club's Disciplinary Policy. Misconduct, which includes indecent behavior, causing disturbances, unauthorized use of Club property, or illegal activities, will result in disciplinary action. This may include suspension, termination of membership, or legal recourse to recover damages.

Upon receiving a complaint, the Club will issue a Show Cause Notice with specific allegations. Members will have seven (7) days to respond. During this period, membership may be suspended. A hearing will be held, and if found guilty, the Club may cancel membership and recover losses. In cases of admitted guilt, the Club may forgo a hearing and still cancel or terminate the membership, forfeiting 50% of the paid amount to cover damages. The Club may show leniency in some cases, issuing warnings or suspensions instead.

All decisions by the Club Management, the Defence Housing Authority (DHA), and affiliates are final and not subject to appeal. Ignorance of these rules (**Ignorantia juris non excusat**) is not an excuse.

The Club reserves the right to modify rules and enforce disciplinary actions as necessary.



# ACKNOWLEDGEMENT



**Sign and  
Confirm**



**Ignorantia Juris  
Non Excusat**



**Amendments**

Designated Person	E-Mail	Contact Number
MPO Manager	memberships@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 4002,4003,4004,4006)

I, the undersigned, hereby acknowledge that I have received, read and understood the rules, regulations and policies outlined in the Defence Raya Golf & Country Club Rulebook. I agree to abide by all the rules and regulations set forth by the Club.

I understand that it is my responsibility to familiarize myself with the rules of the Club. I further acknowledge that ignorance of these rules does not excuse any violation, as per the Latin maxim "Ignorantia juris non excusat" (Ignorance of the law excuses no one).

By signing this form, I agree to comply with all the Club's rules and understand that failure to do so may result in disciplinary action, including suspension or termination of my membership.

Disclaimer: By signing below I consent that the rules/policies/guidelines contained in this book are not exhaustive. New rules/amendments can be introduced and implemented anytime at the discretion of DRGCC. It is my responsibility to be pro-active in this matter. I acknowledge that my family and guests will also abide by these regulations.

*\* No part of the text in this book or any other communication from DRGCC can be used by a member in a court of law.*



**Member Name:** \_\_\_\_\_

**Membership Number:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_



# CONTACT DETAILS

Designated Person	E-Mail	Contact Number
MPO Manager	memberships@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 4002,4003,4004,4006)
Banquet and Corporate Sales Manager	banquetsalesmanager@drgcc.com coordinatorevents@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 2006)
Assistant Secretary Sports	sports@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 6002)
Food and Beverage Manager	theplace@drgcc.com familylounge@drgcc.com golfcomplex@drgcc.com sugaranddough@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 2001)
Promotion and Communication Manager	promotions@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 1101)
Cinema Reservation Officer	support@cinestar.com.pk	0092 - 42 - 111 - 800 - 100 (Ext: 1112)
Assistant Laundry Manager	bubbles@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 1303)
Golf Operations Manager	golf@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 1006)
Deputy Secretary	security@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 1002)
Finance Manager	subfeeinfo@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 8002)
Front Office Manager	reservations@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 7001)

